

Conventions for remote use of AV Powell & Associates software

We appreciate the challenges our clients face to maintain business continuity—we want you to know that our software solutions include remote worker readiness. FORCAST, FIRST, and FINAID are compatible with three (3) methods that enable staff to work remotely to comply with local shelter-in-place and social distancing initiatives.

1. Remote Desktop Protocol in a Windows OS environment
2. Install AV Powell software and copy related data files on their remote computer
3. Install AV Powell software and VPN authorized access to related database files on your server

FORCAST



FIRST



FINAID



CAVEATS:

- For all access methods, you should confirm that your remote users adhere to HIPAA privacy policies related to PHI.
- For the first two methods, software processing response should be the same as if they were using their desktop PC.
- For the third method using a VPN to access related database files, the software processing response may be affected by the remote user's Internet speed. We recommend that you contact your AV Powell consultant to obtain the latest patch that addresses use with slower speed networks.

Be safe and be well!